In order to help people make informed decisions, we have created a chart that details what our procedures involve. This chart can be used to better compare our procedures with those of other facilities.

## Checklist of what to ask

Service	SVH	Other
Pre-anesthetic blood testing	yes	
Pre-operative pain medication	yes	
General anesthesia	yes	
Anesthetic monitoring capabilities	yes	
EKG	yes	
Pulse oximeter	yes	
Blood Pressure	yes	
Dedicated anesthetist	yes	
IV catheter and fluids (offered)	yes	
Nerve blocks for declaws	yes	
Post-surgical pain medications	yes	
Detailed written aftercare instructions	yes	

Shiloh Veterinary Hospital encourages and welcomes questions that you may have at any time regarding any service for your family pet.

Shiloh Veterinary Hospital was established in 1979 by Dr. Thomas Schaeberle. His vision was to establish a facility where clients and their four legged family members could receive quality care in a friendly environment. He wanted to have their patients actually enjoy coming to the veterinarian's office. That's why every patient gets lots of treats, pats, hugs and kisses!

In addition to making sure every patient is as comfortable as possible, they also made a commitment to the highest quality medical, dental and surgical care. This is reflected by the use of the most up to date diagnostic and therapeutic techniques.

Shiloh Veterinary Hospital has been accredited by the American Animal Hospital Association since 1987. This is a national voluntary organization for veterinarians to abide by standardized medical practices and patient care.



2401 Emig Mill Road Dover, PA 17315

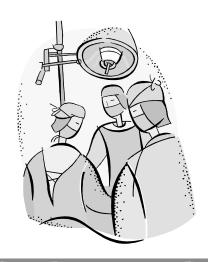
110 Morgan Lane York, PA 17406

Phone West: 717-764-1400 Phone East: 717-767-0180 E-mail: questions@myshilohvet.com





## A Guide to Comparing Veterinary Surgical Services



## What should you ask about?



## Why is it important to ask the right questions?

If you want the kind of care for your cherished pet that you want for yourself or another family member, you need to investigate the quality of care you are being offered by any veterinarian. Unfortunately, similar sounding procedures are frequently not the same at different veterinary hospitals

To get high quality care, you need to choose a hospital with high standards. When asking about any service, please inquire as to what is included in the procedure that you are interested in. Also inquire about who exactly is performing the procedure, what their training level is, and what kind of anesthetic monitoring is used. A good clinic should be happy to talk to you about all of these factors. They should also be willing to give you a tour of their facilities.

Once you have all the appropriate information, you can make an informed choice as to what level of health care you would like for your pet.

- **Pre-anesthetic blood testing:** This is done to make sure that your pet's internal organs such as the kidneys and liver are functioning correctly.
- **Pre-operative pain medication:** Studies have shown that pain medication given **before** a procedure is much more effective in preventing pain than pain medication given after the procedure.
- Anesthetic monitoring: The electrocardiogram, blood oxygen level and blood pressure measurement are all very important since they can point to early signs of anesthetic problems when those problems can still be fixed.
- **Dedicated anesthetist:** It is vitally important for your pet's safety that there be someone present during the procedure whose only task is to monitor your pet. Would you be comfortable going under anesthesia if the only person in the room with you was the person performing the procedure?
- IV catheter and fluids: An IV catheter allows instant access to the circulatory system if any emergency drugs need to be given. IV fluids are used to keep blood pressure in a safe range and help preserve kidney function during anesthesia.
- **Post-surgical pain medication:** Any patient that has had a surgical procedure performed should be provided with pain medication to be given at home.

• Detailed written aftercare instructions:
You should always receive written instructions after your pet's procedure so that you know how to care for him or her, know what is normal after anesthesia and know who to call if you think there is a problem.





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